



GLOSSARY



DID YOU KNOW...

toll roads are better maintained and safer than non-toll roads because of a steady revenue stream?

Today, tolls are a form of user tax which pays for the cost of road construction and maintenance without raising taxes on non-users.



A

AXLE

Refers to the wheel system and helps to indicate the number of wheels on a vehicle. The number of axles on a vehicle determines your Toll Rate at Maryland toll facilities. See graphics below to determine the number of axles on your vehicle.

Class 2: Two-axle vehicles include passenger cars, pickup trucks and vans.



Class 3: Includes three-axle vehicle or vehicle-trailer combination with a total of three axles.



Class 4: Includes four-axle vehicle or vehicle-trailer combination with a total of four axles.



Class 5: Includes five-axle vehicle or vehicle-trailer combination with a total of five axles.



Class 6: Includes six-axle vehicle or vehicle-trailer combination with a total of six axles.



Class 8: Includes all motorcycles.



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CASHLESS TOLLING

Also known as all-electronic tolling, cashless tolling is open road tolling with no cash payment options. Cashless tolling uses overhead tolling structures (called gantries) that use high-speed video cameras and radio frequency to capture either a vehicle's E-ZPass transponder information to collect the toll or by obtaining an image of the vehicle's license plate as it passes under the gantry, resulting in a Video Toll transaction.

CITATION

A Citation is a notice of Toll Violation issued when you do not pay the full Video Toll amount by the Notice of Toll Due (NOTD) Payment Due Date. A Citation will be issued for each unpaid Video Toll transaction. Each Citation assesses a \$50 civil penalty. You may pay the Video Toll amount and the civil penalty or you may contest the Toll Violation to District Court prior to the Citation due date.

CUSTOMER SERVICE CENTER

A physical location that serves as a resource for those needing information about *E-ZPass* Maryland. Customers can sign up for *E-ZPass*, replenish/check account balances, update account information, obtain or replace transponders, ask Maryland Transportation Authority (MDTA) employees questions or simply gain more information about *E-ZPass* Maryland and the MDTA. For locations and more information, visit ezpassmd.com.

MARYLAND TRANSPORTATION AUTHORITY (MDTA)

The MDTA is responsible for constructing, managing, operating and improving the State's toll facilities, as well as for financing new revenue producing transportation projects. The MDTA's eight toll facilities—two turnpikes, two tunnels, and four bridges—help keep traffic moving in Maryland. All of the MDTA's projects and services are funded through tolls paid by the customers who use the MDTA's facilities. MDTA manages *E-ZPass* Maryland.

NOTICE OF TOLL DUE (NOTD)

A notification received in the mail indicating to the registered owner that their vehicle was recorded going through a toll facility without paying the toll. The NOTD tells the vehicle owner that a Video Toll payment is due by a certain date, and what the amount due would equal if paid on-time (within 30 days) or if paid late (after 30 days).



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PLAN CYCLES

Refers to *E-ZPass* plans that have a flat payment rate for a certain number of trips within a specified number of days.

PRE-PAID TOLLS

Refers to money loaded onto an *E-ZPass* account to be used for future toll payments. Tolls are deducted from the account as the driver goes through toll facilities.

PRICING PERIODS

Peak, off-peak and overnight hours and days of week when a particular mileage rate is in effect for the I-95 Express Toll Lanes (I-95/ETL) and Intercounty Connector (ICC)/MD 200 (ICC) only. Peak period excludes federal holidays. Pricing periods may vary by up to 60 minutes earlier and later than the times provided below. Changes to the pricing periods may occur once travel patterns are assessed.

- **Peak Period:** Mon – Fri: 6 a.m. – 9 a.m.; 4 p.m. – 7 p.m. (excluding federal holidays)
- **Off-Peak Period:** Mon - Fri: 9 a.m. - 4 p.m.; 7 p.m. - 11 p.m.
Sat & Sun: 5 a.m. - 11 p.m.
- **Overnight Period:** Sun - Sat: 11 p.m. - 5 a.m.

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« PROPERLY MOUNTED

Refers to a transponder firmly placed inside a vehicle windshield that can be read by the video technology at the toll facility. The proper mounting placement is behind and to the right of the vehicle's rearview mirror with the *E-ZPass* logo facing the driver and right side up. (For license plate or rooftop transponders, please call 1.888.321.6824.)

TRANSACTIONS

Transactions occur when a driver goes through a toll facility and the toll is deducted from their *E-ZPass* account. Every transaction is recorded on a driver's account which can be accessed by the driver at any time online.

TRANSPONDER

A small electronic device associated with an *E-ZPass* account and properly mounted. The transponder transmits information as the vehicle passes through a toll facility which is then processed, and the Toll Rate is automatically deducted from the account.

TRIPS

Refers to the number of times a driver goes through a toll facility and the toll is deducted from the account.

UNUSED TRIPS

Unused trips are the total number of trips left over on a plan cycle that have not been used and are non-refundable. Does not apply to the Standard Plan or the Hatem Bridge Discount Plans.

VARIABLE PRICING

At variably priced facilities (I-95/ETL and ICC), tolls are higher during peak travel times (Mon - Fri: 6 a.m. - 9 a.m. and 4 p.m. - 7 p.m.) and reduced during off-peak and overnight pricing periods. A key purpose of variable tolling is to manage congestion. Raising the Toll Rate during periods of high traffic volumes helps reduce the number of vehicles using the roadway, keeping the highway relatively congestion-free and providing motorists with reliable travel times.

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VIDEO TOLL RATES

Video Toll Rates at all Maryland toll facilities are 1.5 times the Cash/Base Toll Rate with a minimum of \$1 and maximum of \$15 above the Cash/Base Rate.

VIDEO TOLL TRANSACTIONS

Occurs when a vehicle goes through a toll facility in Maryland without paying the toll. The registered owner of the vehicle is mailed an NOTD, which typically arrives within three to six weeks. At cashless tolling facilities (where cash is not accepted) customers without a valid *E-ZPass* account are charged the Video Toll Rate.



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